

Target Area: Communication, Language, Speech Disorders

<p>Togher, McDonald, Code and Grant (2004). <i>Training Communication Partners of People with Traumatic Brain Injury: A Randomised Controlled Trial</i>. <i>Aphasiology</i> 18(4): 313-335</p>	<p>PEDro score - 7/10</p>
<p>Method/Results</p> <p>Design</p> <p>Y Studytype: RCT.</p> <p>Y Population: n=20 male police officers who interact with people with severe TBI.</p> <p>Y Groups:</p> <ol style="list-style-type: none"> 1. Conversational skills training group. 2. Control group who received weapons training at the same time. <p>Y Setting: Training was carried out at the NSW Police Academy and telephone calls were completed with people with TBI living in the community.</p> <p>Primary outcome measure/s:</p> <p>Y Discourse analysis measures including the number of moves (units of meaning) in each interaction.</p> <p>Y Number of moves within each structural element of a service encounter interaction (e.g. Greeting, Service Initiation, Service Request, Service Compliance, Closing remarks, Goodbye).</p> <p>Secondary outcome measures:</p> <p>Y Duration of phone calls.</p> <p>Result: Communication training was effective in a trained group of police officers compared with a control group.</p>	<p>Rehabilitation Program</p> <p>Aim: To improve the communication of police officers during service encounters with people with TBI.</p> <p>Materials: Communication training package. Treatment plan/procedure</p> <p>Y Duration: 6 weeks.</p> <p>Y Procedure: Once a week for 2 hours.</p> <p>Y Content: Training program consisted of</p> <ol style="list-style-type: none"> 1. What is a TBI? 2. Communication in context. 3. Structure of telephone inquiries. 4. Specific techniques to close telephone inquiries, question asking strategies. 5. Practice with people with TBI during interviews. 6. Role plays using newly learned strategies.